



Add value.  
Inspire trust.

## ISO 9001 Quality management system

Ensure continuous improvement throughout your organisation.

### Your challenges

Businesses today seek to offer products and services that not only meet but also surpass customer expectations. At the same time, they are under pressure to cut costs to remain competitive. Organisations both large and small require a comprehensive approach to quality improvement that resolves these challenges of quality and cost efficiency.

### What is ISO 9001?

The ISO 9001 Quality Management System is the world's most popular quality improvement standard, with over one million certified organisations in 180 countries around the globe. It is the only standard in the 9000 family of standards published by the International Organization for Standardization (ISO) that can be used for the purpose of conformity assessment. ISO 9001 also serves as the basis for many other important sector-specific standards, including ISO 13485 (medical devices), ISO/TS 16949 (automotive) and AS/EN 9100

(aerospace), as well as widely used management system standards such as OHSAS 18001 and ISO 14001.

### Why is ISO 9001 important for your business?

ISO 9001 certification demonstrates your organisation's ability to consistently meet and exceed customer expectations. For this reason, many buyers require suppliers to be ISO 9001 certified to minimise their risk of purchasing a poor product or service. A business that achieves ISO 9001 certification will be able to attain significant improvements in organisational efficiency and product quality by minimising waste and errors, and increasing productivity.

### How can we help you?

TÜV SÜD employs some of the world's leading experts in quality management systems and can conduct gap analyses and preliminary audits to help determine your organisation's readiness for ISO 9001 certification.

## SIX STEPS TO CERTIFICATION

Complete a simple profiling form and we customise a quote detailing the cost, planning and time required.

Our pre-audit team determines if your organisation already fulfils ISO 9001 requirements and identifies areas for improvement.

TÜV SÜD auditors visit your site to verify the profile submitted during your application and determine your readiness for Stage 2.

On-site audit by TÜV SÜD auditors.

Propose and implement corrective actions, if any.

Receive your audit report and certificate after approval from the committee with annual surveillance audits conducted thereafter.

- **Gain market recognition** – with the world's most widely known quality management system, which can help establish your presence as a supplier when entering a new market.

### Why choose TÜV SÜD?

TÜV SÜD is a global leader in management systems solutions, having issued more than 54,000 management systems certifications to date. Our dedicated and experienced auditors across the globe can speak your language and help you explore the possibility of integrating your ISO 9001 certification initiative with other management systems. We can also act as a one-stop provider for all your quality certification needs by offering bundled product testing and certification services. With the TÜV SÜD certification mark, you demonstrate your commitment to delivering quality products and services.

### Add value. Inspire trust.

TÜV SÜD is a premium quality, safety and sustainability solutions provider that specialises in testing, inspection, auditing, certification, training and knowledge services. Represented in over 800 locations worldwide, we hold accreditations in Europe, the Americas, the Middle East and Asia. By delivering objective solutions to our customers, we add tangible value to businesses, consumers and the environment.

### The TÜV SÜD certification mark



The ISO 9001 certification mark from TÜV SÜD demonstrates your compliance towards continuous excellence. The prestige of the TÜV SÜD certification mark also sets your organisation apart

from other ISO 9001-certified companies and distinguishes your company from your competition.

### Your business benefits

- **Save money and time** – through quality management practices that increase your organisational efficiency, productivity and profitability.
- **Minimise risk** – by consistently achieving a level of quality defined by the standard, thus ensuring your products and services are less likely to fall short of customer expectations.
- **Profit from an expert partnership** – with TÜV SÜD, an internationally recognised and respected brand.
- **Increase your competitiveness** – with a quality management system certified by TÜV SÜD that attracts investors and lowers trade barriers to your business.

### Related services

TÜV SÜD provides the following related services:

- IRIS – International Railway Industry Standard (IRIS) certification
- ISO 14001 – Environmental management system certification
- ISO/TS 16949 Quality management system certification for automotive
- OHSAS 18001 – Occupational health and safety management system certification
- QC 080000 – Hazardous substance process management system certification
- ISO/IEC 27001 – Information security management system certification
- ISO/IEC 20000-1 – IT service management system certification