



Communications Support Systems Attestation Certificate

This certificate has been issued to

BluGem Communications Ltd

of

2 Litchdon Street
 Barnstaple, North Devon
 EX32 8ND

to certify that the following product supplied by the above company

Customer Experience Assurance

Service combines both automated and manual testing to report and track the subscribers' network experience. BluGem takes a measured view of the network facilities available to determine the test boundaries and perform quality assurance tests.

has been found to comply with:

**BABT 621 – Issue 5 - Code of Practice for the
 design and supply of communications support systems**

Signed:

Issue Date:

14th December 2017

on behalf of TÜV SÜD BABT

Certificate Number: BABT/17/ATT2109

The holder of this certificate is authorised to use the TÜV SÜD BABT Approved Mark. This certificate has been issued by TÜV SÜD BABT in accordance with the Certification Regulations of TÜV SÜD BABT. This certificate is not transferable and remains the property of TÜV SÜD BABT at all times.

This certificate is valid from 14th December 2017 until not later than the end of December 2020.

The latest information on the status of this product certification can be found at

<http://www.tuv-sud.co.uk/uk-en/about-tuev-sued/tuev-sued-in-the-uk/tuev-sued-babt/other-services/billing-accuracy/attestation-clients>

TÜV SÜD BABT • TÜV SÜD Group

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