

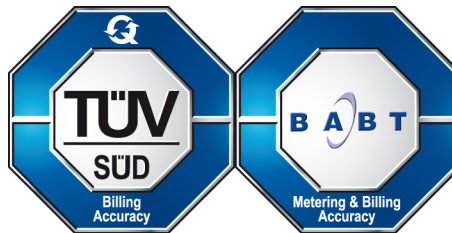


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Certificate of Metering and Billing Approval

in accordance with General Condition 11, modified on 30 September 2014, as notified under section 48(1) of the Communications Act 2003

Approval Certificate No: BABT MET3033 i02
Approval Holder: KCOM Group PLC
37 Carr Lane
Hull
East Riding of Yorks HU1 3RE
UNITED KINGDOM



Total Metering and Billing System: KCOM National Business

The Scope of services covered by this Approval: Annex B: Fixed Publicly Available Telephone Service
- Retail Services
Direct Dialed Outbound Switched Voice for all UK wide retail customers
Inbound Number Translation Services - all 08xx and 09xx number ranges

TÜV SÜD BABT, being an Approval Body as referenced in General Condition 11 contained within the Ofcom Notification dated 30 September 2014 under Section 48(1) of the Communications Act 2003, having given notice to such persons as TÜV SÜD BABT considers appropriate, following notification of a proposal to give this approval, and having considered all representations received within the notification period, hereby approves, in accordance with the General Condition, the above Total Metering and Billing System.

Notification closure date: 18th April 2017

Date: 2017-04-25 (Tom Twynam)

This certificate expires on 2018-09-16

This certificate has been issued in accordance with the Certification Regulations of TÜV SÜD BABT.

The current scope of Approval will be found on www.tuv-sud.co.uk/babt

For further details related to this certification please contact babt@tuv-sud.co.uk

The Interpretation Act 1978 shall apply for the purpose of interpreting this Approval as if it were an Act of Parliament. Any word or expression used in this Approval shall unless the context otherwise requires have the same meaning as it has in the Act or in related documents.

TUV SUD BABT document reference number MB02 17 03 92809 006